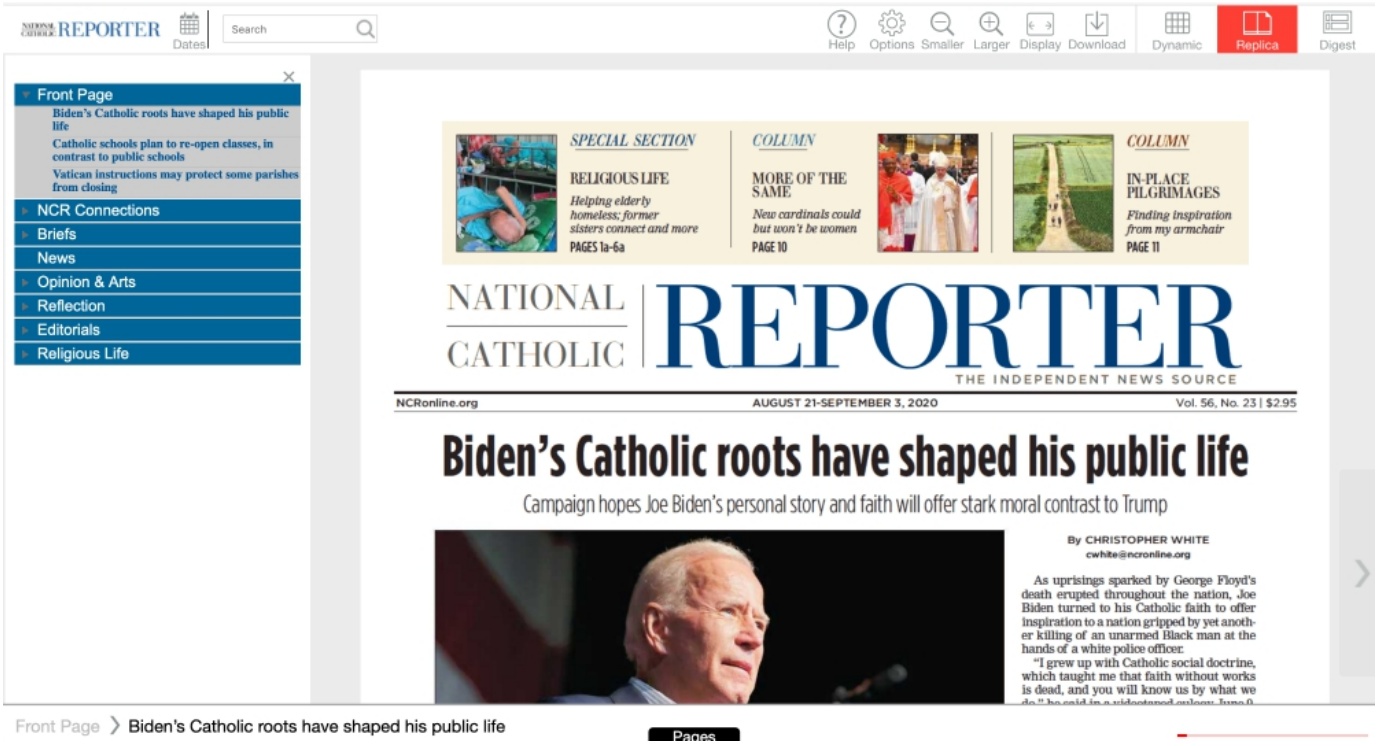
Opinion
Culture
News



The eNCR replica of the most recent print edition of National Catholic Reporter (NCR screenshot)



by Bill Mitchell

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August 21, 2020

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In my first few weeks as NCR publisher, I've experienced a frustration I bet many of our print subscribers have also encountered: wondering just when the paper is going to show up in the mailbox!

I live just outside Boston, where our mail carrier, Joe McLaughlin, goes above and beyond to make sure the mail gets through, often right to our door on the second floor of our building.

But the delivery problems resulting from cutbacks enacted by President Donald Trump's postmaster general, Louis DeJoy, have delayed the arrival of my NCR in print — along with countless other NCR readers' — caught up in the hopelessly stalled vats moving the 472 million pieces of mail delivered each day across the U.S.

People say it's good for a company's leaders to get a personal feel for any discomfort experienced by its customers, but I'd also like to share with you a partial solution to the current delivery problem.

Every other week when NCR Art Director Toni-Ann Ortiz sends the paper off to the printer, she also helps create a digital replica of the print edition — eNCR — that's available to subscribers almost immediately.

Those of you who are not subscribers either to our print edition or to eNCR can take a look at it via this link: NCRonline.org/preview. We'll keep that link live for the next couple of weeks for you to see if you'd like to subscribe to the print or e-editions on a regular basis. You can subscribe to either edition here. (A subscription to the print edition provides access to eNCR at no extra charge.)

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If you're already subscribing the print or electronic editions, I hope you're on our list to receive a reminder when the e-edition is ready. If not, that's probably because we don't have your email address, a problem you can fix by calling Circulation Manager Jo Schierhoff at 800-333-7373 or shooting her an email at ncrsub@ncronline.org.

If you have questions about any of this — or anything else we do at NCR — please contact me at bmitchell@ncronline.org or 816-968-2259.

A version of this story appeared in the **Sept 4-17, 2020** print issue under the headline: A fix for your late-arriving NCR — and a welcome.